

To access your ticket to the game;

Step 1: Create your MyRovers account or sign in here: <https://signin.rovers.co.uk/>

Don't forget to update your preferences to ensure you are first to hear about all the latest news and future opportunities to watch Rovers.

i) Be sure to check your emails and activate your account via the email address provided. If you do not receive your activation email in your inbox, be sure to check your junk mail.

ii) You will then be directed to update your profile information, please enter your details carefully as you will not be able to complete any ticket or retail transactions without them. Click continue.

iii) You will then be prompted to link any previous accounts that you may already have. If you do not previously have any accounts, please read the instructions and click, "click here to create new account", in the final paragraph. Please note, this must be done to purchase or claim any tickets.

iv) You will see two buttons. One saying "Tickets" and one saying "Shop". Click "Tickets"

If you are encountering any problems signing in or linking previous accounts please see our FAQs here: <https://signin.rovers.co.uk/Static/FAQs>

Step 2: Once you have done so, please return to this information sheet and click this link:

<http://bit.ly/NextGenBristolC>

Check you are still logged in; you should see your name in the top right of the screen.

Step 3: Choose "Match tickets" from the menu bar and click "Single tickets". Find the relevant match you are attending (**Bristol City**) and click "Find tickets".

Step 4: Select "Find Seats for Me" above the stadium diagram and add your ticket(s) to (**Next Gen**). After doing so click "Find tickets" below the options.

Step 5: You should now see your basket with ticket(s) to the value of GBP0.00. Click "proceed to checkout".

Step 6: Click "Complete purchase". Congratulations, you have successfully claimed your ticket. Check the email address used for your account. You will have received a link to add the ticket to an Apple Wallet or Google Pay account or for your child you must print the ticket at home before the game. Please ensure your child brings their ticket on the day.

We look forward to seeing you/your child on the day. Any issues please email ysufi@rovers.co.uk